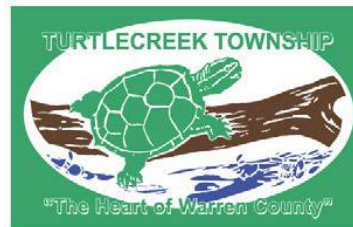


July 22, 2024



## Turtlecreek Township

### Community Electric Aggregation Notification

Dear Resident or Small Business,

Welcome to your community electric aggregation program. Members of our community voted in favor of government aggregation, a program authorizing local officials to purchase electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio. Energy Harbor has been selected as our electric generation supplier.

### How You Benefit

You will receive exclusive pricing on your electric generation which has been negotiated through: **May 2025**

Fixed Price <sup>1</sup>	Current Term End <sup>2</sup>	Early Termination Fee
6.56 cents per kWh	May 2025	None

### Same Reliable Service

You will continue to receive a single, easy-to-read bill from Duke Energy with the Energy Harbor charges included. There is no cost for enrollment, you will not be charged a switching fee, and **you do not need to do anything to participate.**

### Opt Out Information

**You may choose to leave the program at any time, without penalty, and will NOT be charged a cancellation fee.** If you do not want to participate in the aggregation program, you must complete one of the following by the opt out deadline:

- **MAIL** Return the enclosed **Opt Out Reply Form**
- **PHONE** Call Energy Harbor at 1-866-636-3749 to opt out over the phone
- **WEB** Enter your 10-digit **Opt Out Code** online at [energyharbor.com/optout](http://energyharbor.com/optout)

Opt Out Deadline
August 12, 2024

### Enrollment Information

Enrollment will occur on your next available meter-read date following the opt out deadline. It may take up to 45-60 days for the Energy Harbor price to be reflected on future bills from Duke Energy. If you are not currently receiving electric generation from Energy Harbor, Duke Energy will send you a letter confirming your participation.

**To participate in the electric aggregation program, you don't need to take any action when this letter arrives.**

### 100% Green <sup>1</sup> Energy Option

You can also select electric generation that is backed by **100% Renewable Energy Certificates (RECs)** at a price of **6.99 cents per kWh**. To enroll in this offer, call 1-866-636-3749 or online at [www.energyharbor.com/communities](http://www.energyharbor.com/communities).

Please refer to the enclosed Terms and Conditions and FAQs (reverse) for more information. Community members with questions regarding the electric aggregation program should **contact Energy Harbor directly** at 1-866-636-3749, Monday - Friday, 8 am to 5 pm.

Sincerely,

**Turtlecreek Township**

## Community Electric Aggregation Program FAQs v.2.24 (EA)

### How was an electric generation supplier chosen on my behalf?

Government aggregation allows local officials to bring citizens together to gain group buying power for the purchase of competitively priced electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio (PUCO). Residents voted to allow the community to contract with an electric generation supplier on their behalf. Energy Harbor has been selected to supply you with exclusive pricing on the generation portion of your electric bill.

### Who is Energy Harbor?

Energy Harbor is a fully integrated retail energy provider and independent power producer capable of generating substantial carbon-free energy. Headquartered in Akron, Ohio, the company proudly serves more than one million residential, commercial, and industrial customers in Ohio, Pennsylvania, New Jersey, Maryland, Illinois, and Michigan. This community is one of over 200 who have chosen Energy Harbor to provide aggregation programs.

### <sup>1</sup> What does it mean to have a fixed price?

The price you will receive each month does not change.

### <sup>1</sup> What is a Green or Carbon-Free fixed price?

If this notification or the associated terms and conditions indicate the community price is a % Green or 100% Carbon-Free product:

Green means your electricity is paired with a Renewable Energy Certificate (REC). A REC represents the environmental benefit of electricity generated by a renewable energy resource like wind or solar. For every unit of renewable energy generated, a REC is created. For every kWh you use, Energy Harbor purchases the percentage (%) of RECs associated with this offer from a renewable energy source, supporting renewable electricity production. The % of RECs paired with your electricity is in addition to the state-minimum requirement for Ohio.

Carbon-Free means the energy you use is backed by Emission Free Energy Certificates (EFECs). The majority of Energy Harbor EFECs come from one of four carbon-free nuclear generation units. For more information on Carbon-Free please refer to the Energy Harbor website located at [www.energyharbor.com/carbon-free](http://www.energyharbor.com/carbon-free).

### How will I benefit by participating in the program?

Aggregation programs are intended to provide price stability for the duration of the current term. Savings are not guaranteed but may occur in months when the community price is less than Duke Energy's Price to Compare (PTC) on your bill.

### What does it mean to opt out?

Opt out means that you can decide to not participate in the community electric aggregation program. If you choose to opt out via any of the methods outlined in this notification, your pending enrollment will be canceled, and you will not receive further notifications until the end of the current term.

### What happens if I do not opt out?

If you do not opt out by the opt out deadline you will be automatically included in the community aggregation program.

### Can I opt out of the program after the opt out deadline?

Yes. You may leave the aggregation program at any time. You will not be charged an early termination or cancellation fee if you choose to leave the program at later date for any reason.

### What are my energy supply choices if I opt out?

If you opt out or leave the program prior to the end of the current term you will be returned to Duke Energy's standard service offer and might not be served under the same rates, terms, and conditions that apply to other customers served by the utility. This may take 1-2 billing cycles depending on your meter-read dates. You may also shop for an alternative generation supplier. For a list of suppliers certified by the PUCO and their current prices call 1-800-686-PUCO (7826).

### <sup>2</sup> Why did I receive this letter if I'm already in the program?

Per Ohio law, aggregation participants must be presented with the opportunity to opt out of the program at least every three years. Prior to the end of the current term, whether with Energy Harbor or another supplier, you will receive a new notification communicating the terms and conditions of service. If the aggregation renews for a subsequent term, the notice will contain the new price and term dates. If the current price was negotiated for a period greater than three years, the notice will extend this exclusive pricing through end of the negotiated term. In either case, you can choose to opt out, rejoin, or remain in the program.

### Will Energy Harbor continue to budget my supplier charges?

Duke Energy includes supplier charges in your monthly budgeted amount and will continue to provide that service. Contact Duke Energy directly to enroll in a utility budget billing plan.

### Who is NOT eligible for an electric aggregation program?

Customers outside the geographic boundaries of the community, on a special arrangement with the utility such as net-metering, Percentage of Income Payment Plan (PIPP), and mercantile customers who have not provided affirmative consent to join are NOT eligible for the program. Mercantile and customers with usage greater than 700,000 kWh must contact Energy Harbor to determine eligibility for the aggregation. Eligible residents who were not sent or did not receive this notification will NOT be automatically included in the program but may opt in at any time.

### How can I contact Energy Harbor for questions?

If you have any questions, please call 1-866-636-3749, Monday - Friday, 8 am to 5 pm or visit their comprehensive FAQs located at: [www.energyharbor.com/communityaggregation](http://www.energyharbor.com/communityaggregation).